



VA PACT ACT

AUGUST 09, 2024

SECOND YEAR IN REVIEW

YEAR TWO-ANNIVERSARY ISSUE



In this VA PACT Act Performance Dashboard, we are demonstrating our commitment to transparency by sharing with all stakeholders—internal to VA and externally—key performance metrics and data we are using to assess our success in implementing the PACT Act. This Issue of the dashboard includes the core metrics assessing VA's implementation of PACT Act since enactment. Our next regularly scheduled dashboard with the full complement of metrics will be published on Friday, August 16, 2024.

If you, a Veteran, family member, or survivor would like more information about the PACT Act and your VA benefits, please start here:



VA.GOV
ask.VA.gov



CALL
1-800-MyVA411
24/7/365



WALK-IN
VA.gov/find/locations



VETERANS SERVICE ORGANIZATION
VA.gov/disability/get-help-filing-claim



NEW HEALTH CARE & BENEFITS MAP
[Download Map Here](#)

 Help spread the word—download PACT Act Outreach Materials!



The PACT Act is perhaps the largest health care and benefits expansion in VA history. In this section, we are measuring the overall impact of the PACT Act in terms of its expansion of health care and benefits.

VA IS EXPANDING CARE AND BENEFITS FOR VETERANS AND SURVIVORS

Expanding Benefits



74.9%
Total PACT Act Related Claims Approved
(08/10/2022–08/03/2024)



1,016,086
Total Veterans/Survivors with Approved PACT Act Related Claims
(08/10/2022–08/03/2024)



1,273,051
Total Veterans/Survivors with Completed PACT Act Related Claims
(08/10/2022–08/03/2024)

1,005,341
Total Veterans with Approved PACT Act Related Claims
10,777
Total Survivors with Approved PACT Act Related Claims

1,251,720
Total Veterans with Completed PACT Act Related Claims
21,416
Total Survivors with Completed PACT Act Related Claims

Expanding Care



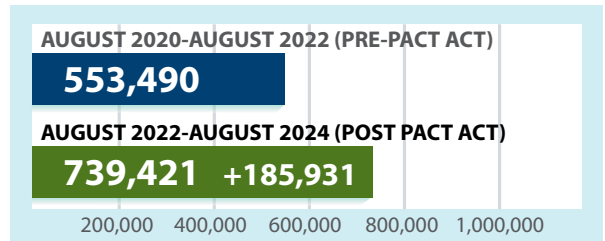
333,767
New Enrollees from the PACT Act Planning Population
(10/01/2022–08/04/2024)



91.9%
VA Health Care 90-Day Trust Score
(05/06/2024–08/04/2024)



Total New VHA Enrollees:



Benefits Experience



1,853,448
Cumulative Total PACT Act Related Claims Submitted
(08/10/2022–08/03/2024)



1,540,949
Cumulative Total PACT Act Related Claims Completed
(08/10/2022–08/03/2024)



39.3%
Percentage of PACT Act Related Claims Submitted

1,825,412
Total Veteran PACT Act Related Claims Submitted
28,036
Total Survivor PACT Act Related Claims Submitted

1,518,749
Total Veteran PACT Act Related Claims Completed
22,200
Total Survivor PACT Act Related Claims Completed

\$6,828,081,880.67
Total PACT Act Benefits Paid
(08/10/2022–08/03/2024)

Care Experience



5,690,117
Total Toxic Exposure Screenings
(09/06/2022–08/04/2024)



2,563,611 (45.1%)
Toxic Exposure Screenings where Veterans Endorsed at least 1 Potential Exposure
(09/06/2022–08/04/2024)

524,914 (9.2%)
Toxic Exposure Screenings where Veterans Endorsed more than 1 Potential Exposure
2,038,697 (35.8%)
Toxic Exposure Screenings where Veterans Endorsed exactly 1 Potential Exposure



4,078,028
Current Enrollees in the PACT Act Planning Population
(as of 08/04/2024)



REMINDER: The PACT Act is here to stay, and Veterans and survivors can apply anytime for the benefits they've earned. While there's no deadline to apply, there is urgency: the sooner you apply, the sooner you could start to receive benefits. So don't wait, apply today. Visit VA.gov/PACT to apply!

U.S. STATES/TERRITORIES	PROJECTED NUMBER OF VETERANS IN STATE	% OF ALL VETERANS NATIONALLY	VETERANS CURRENTLY ENROLLED WITH VA FOR CARE	% OF VETERANS CURRENTLY ENROLLED WITH VA FOR CARE	CUMULATIVE CLAIM TOTAL FROM AUGUST 10, 2022–AUGUST 03, 2024					TOTAL NEW ENROLLMENTS (TWO YEARS PRIOR TO PACT ACT)	TOTAL NEW ENROLLMENTS (SINCE AUGUST 10, 2022)	NEW ENROLLMENTS UNDER PACT AUTHORITIES (SINCE AUGUST 10, 2022)	BENEFITS PAID FROM AUGUST 10, 2022–AUGUST 06, 2024
					TOTAL PACT ACT RELATED CLAIMS RECEIVED	% OF TOTAL PACT ACT RELATED CLAIMS RECEIVED	PACT ACT CLAIMS COMPLETED	PACT ACT CLAIMS GRANTED	PACT ACT APPROVAL RATE*				
					ALABAMA	347,563	1.90%	173,464	2.02%				
ALASKA	68,985	0.38%	33,733	0.39%	6,147	0.33%	5,108	4,116	80.6%	2,275	3,421	974	\$25,789,619.18
ARIZONA	495,038	2.71%	231,306	2.69%	45,406	2.45%	37,538	27,663	73.7%	13,982	18,066	4,015	\$182,042,972.68
ARKANSAS	201,272	1.10%	101,424	1.18%	22,317	1.20%	18,301	13,221	72.2%	4,293	6,268	1,238	\$80,788,471.98
CALIFORNIA	1,487,167	8.15%	665,733	7.76%	137,314	7.41%	114,858	85,993	74.9%	46,993	62,416	12,797	\$552,310,225.37
COLORADO	369,318	2.02%	173,887	2.03%	36,392	1.96%	30,514	23,297	76.3%	13,127	18,369	4,957	\$122,404,777.64
CONNECTICUT	153,087	0.84%	62,541	0.73%	10,259	0.55%	8,360	6,140	73.4%	4,293	5,201	1,004	\$36,315,934.76
DELAWARE	67,723	0.37%	27,303	0.32%	5,703	0.31%	4,750	3,529	74.3%	2,044	2,323	526	\$21,026,500.86
DISTRICT OF COLUMBIA	27,255	0.15%	11,080	0.13%	2,169	0.12%	1,816	1,286	70.8%	765	1,011	244	\$7,742,726.35
FLORIDA	1,432,721	7.85%	726,559	8.47%	165,937	8.95%	136,418	101,936	74.7%	48,855	61,168	12,999	\$562,052,023.88
GEORGIA	673,358	3.69%	331,902	3.87%	84,566	4.56%	71,074	51,199	72.0%	21,655	29,257	6,543	\$276,951,147.41
HAWAII	104,765	0.57%	47,937	0.56%	12,158	0.66%	9,968	7,586	76.1%	4,030	6,016	1,705	\$37,924,574.53
IDAHO	126,089	0.69%	63,642	0.74%	11,513	0.62%	9,511	7,508	78.9%	3,864	4,880	1,193	\$42,478,972.54
ILLINOIS	552,775	3.03%	224,432	2.61%	44,628	2.41%	36,443	28,179	77.3%	13,883	17,953	3,176	\$207,105,220.75
INDIANA	380,161	2.08%	166,675	1.94%	34,057	1.84%	28,161	20,604	73.2%	8,936	13,077	2,747	\$121,229,765.57
IOWA	177,922	0.97%	84,049	0.98%	16,680	0.90%	13,748	10,521	76.5%	4,771	6,117	1,148	\$66,099,861.61
KANSAS	182,120	1.00%	78,930	0.92%	17,590	0.95%	14,641	11,622	79.4%	4,856	6,895	1,792	\$70,517,881.46
KENTUCKY	267,611	1.47%	125,845	1.47%	27,042	1.46%	22,414	16,474	73.5%	6,077	8,628	1,798	\$94,644,814.78
LOUISIANA	261,790	1.43%	118,263	1.38%	34,647	1.87%	28,884	20,616	71.4%	6,747	9,947	1,874	\$119,541,718.49
MAINE	105,658	0.58%	51,395	0.60%	8,307	0.45%	6,602	5,057	76.6%	2,475	3,475	629	\$33,181,829.92
MARYLAND	348,459	1.91%	150,288	1.75%	35,190	1.90%	29,628	22,174	74.8%	11,199	14,765	3,448	\$123,192,416.76
MASSACHUSETTS	276,062	1.51%	113,991	1.33%	18,382	0.99%	15,070	11,303	75.0%	9,361	9,962	1,838	\$73,084,120.55
MICHIGAN	516,758	2.83%	209,991	2.45%	40,485	2.18%	33,279	25,070	75.3%	13,289	17,502	2,999	\$160,864,348.24
MINNESOTA	285,734	1.57%	146,751	1.71%	24,706	1.33%	20,731	16,229	78.3%	9,834	10,622	1,800	\$90,483,450.93
MISSISSIPPI	179,584	0.98%	88,850	1.04%	25,847	1.40%	21,227	14,854	70.0%	4,408	6,577	1,316	\$82,571,816.91
MISSOURI	392,041	2.15%	183,432	2.14%	34,387	1.86%	28,851	22,062	76.5%	11,046	14,324	3,112	\$135,199,445.83
MONTANA	85,247	0.47%	47,786	0.56%	8,232	0.44%	6,988	5,686	81.4%	2,731	3,685	962	\$39,096,042.85
NEBRASKA	116,961	0.64%	62,215	0.72%	12,896	0.70%	10,694	8,325	77.8%	4,340	4,841	1,116	\$46,180,383.87
NEVADA	215,627	1.18%	110,589	1.29%	25,836	1.39%	21,415	16,367	76.4%	6,966	9,051	2,110	\$109,226,466.40
NEW HAMPSHIRE	94,260	0.52%	42,694	0.50%	6,177	0.33%	5,032	3,853	76.6%	2,922	3,586	689	\$22,515,085.45
NEW JERSEY	299,271	1.64%	111,367	1.30%	21,684	1.17%	17,527	13,165	75.1%	7,843	9,882	1,889	\$99,332,923.99
NEW MEXICO	141,746	0.78%	69,883	0.81%	13,201	0.71%	10,943	8,006	73.2%	3,601	5,529	999	\$51,548,108.57
NEW YORK	663,437	3.64%	280,936	3.27%	43,925	2.37%	36,261	27,391	75.5%	14,493	18,527	3,607	\$188,853,563.90
NORTH CAROLINA	680,709	3.73%	351,073	4.09%	83,169	4.49%	69,431	51,955	74.8%	24,208	32,747	8,239	\$280,824,195.35
NORTH DAKOTA	49,788	0.27%	24,639	0.29%	4,500	0.24%	3,681	2,901	78.8%	1,385	1,972	502	\$19,116,866.67
OHIO	681,106	3.73%	301,865	3.52%	58,260	3.14%	48,414	36,940	76.3%	17,696	23,778	4,332	\$216,449,753.11
OKLAHOMA	277,757	1.52%	137,606	1.60%	33,634	1.82%	27,924	19,828	71.0%	8,588	11,744	2,732	\$110,268,875.79
OREGON	266,690	1.46%	126,256	1.47%	19,543	1.05%	16,225	12,411	76.5%	6,512	7,678	1,264	\$76,462,918.14
PENNSYLVANIA	697,655	3.82%	294,160	3.43%	51,602	2.78%	42,335	32,113	75.9%	18,961	27,982	5,180	\$206,914,075.06
PUERTO RICO	69,667	0.38%	55,613	0.65%	15,997	0.86%	14,266	10,796	75.7%	2,413	4,053	790	\$65,840,390.57
RHODE ISLAND	56,212	0.31%	23,549	0.27%	4,466	0.24%	3,632	2,697	74.3%	1,602	2,057	511	\$15,823,281.60
SOUTH CAROLINA	386,240	2.12%	198,950	2.32%	48,467	2.62%	40,161	28,622	71.3%	12,072	16,559	3,778	\$148,170,356.18
SOUTH DAKOTA	62,433	0.34%	36,641	0.43%	6,560	0.35%	5,432	4,415	81.3%	1,981	2,694	550	\$27,339,533.86
TENNESSEE	440,791	2.42%	216,044	2.52%	47,768	2.58%	39,977	30,008	75.1%	13,421	17,878	4,130	\$173,951,275.19
TEXAS	1,534,356	8.41%	805,259	9.38%	207,311	11.19%	173,781	127,854	73.6%	56,616	77,229	18,203	\$715,319,030.26
U.S. TERRITORIES, FREELY ASSOC. STATES, AND PHILIPPINES													
AMERICAN SAMOA	2,659	<0.10%	1,017	<0.10%	382	<0.10%	271	152	56.1%	52	81	<10	\$1,047,149.68
COMMONWEALTH OF NORTHERN MARIANA ISLANDS	979	<0.10%	539	<0.10%	148	<0.10%	123	90	73.2%	44	58	14	\$448,738.70
FEDERATED STATES OF MICRONESIA	—	—	53	<0.10%	35	<0.10%	16	<10	43.8%	<10	<10	—	\$142,678.26
GUAM	12,543	<0.10%	5,923	<0.10%	2,752	0.15%	2,150	1,500	69.8%	530	835	232	\$12,306,725.99
MARSHALL ISLANDS	—	—	12	<0.10%	11	<0.10%	<10	<10	28.6%	<10	<10	<10	\$15,215.70
PALAU	—	—	58	<0.10%	33	<0.10%	21	14	66.7%	<10	<10	<10	\$142,230.28
PHILIPPINES	—	—	8,040	<0.10%	—	<0.10%	—	—	—	293	286	79	—
U.S. VIRGIN ISLANDS	3,527	<0.10%	2,189	<0.10%	526	<0.10%	442	309	69.9%	2,259	3,338	27	\$1,958,788.80
UNKNOWN/FOREIGN	60,090	0.33%	31,379	0.37%	11,968	0.65%	9,967	7,643	76.7%	4,085	5,555	969	\$57,586,283.93
UTAH	127,358	0.70%	59,004	0.69%	12,479	0.67%	10,443	8,100	77.6%	1,035	1,095	1,441	\$50,639,343.38
VERMONT	38,703	0.21%	17,358	0.20%	2,214	0.12%	1,811	1,401	77.4%	90	126	227	\$9,240,617.94
VIRGINIA	684,043	3.75%	305,228	3.56%	75,717	4.09%	63,761	49,773	78.1%	23,976	36,510	9,945	\$259,660,659.54
WASHINGTON	525,343	2.88%	220,270	2.57%	40,656	2.19%	33,781	26,110	77.3%	15,688	20,921	4,967	\$154,593,262.39
WEST VIRGINIA	125,314	0.69%	65,139	0.76%	12,126	0.65%	10,051	7,561	75.2%	2,883	3,927	788	\$47,847,510.39
WISCONSIN	323,724	1.77%	151,461	1.76%	29,332	1.58%	24,538	19,223	78.3%	8,535	10,719	2,044	\$113,879,125.95
WYOMING	44,792	0.25%	24,756	0.29%	4,926	0.27%	3,880	2,997	77.2%	1,317	1,843	367	\$19,140,311.90
TOTALS	18,250,044	100%	8,582,954	100%	1,853,448	100%	1,540,949	1,154,312	74.9%*	553,490	739,421	161,706	\$6,828,081,880.67

*This column is the overall approval rate for claims. This column does not total to 100% like the other percentage columns in this chart.

Page One

Metric/Term

Total PACT Act Related Claims Approved
 Approval Rate for PACT Act Related Claims since 08/10/22 (percentage)
 Total Veterans / Survivors with Approved PACT Act Related Claims

 Total Veterans with Approved PACT Act Related Claims
 Total Survivors with Approved PACT Act Related Claims
 Total Veterans / Survivors with Completed PACT Act Related Claims

Total Veterans with Completed PACT Act Related Claims
 Total Survivors with Completed PACT Act Related Claims
 New Enrollees in the PACT Act Planning Population

PACT Act Planning Population

VHA Trust

Total New VHA Enrollees

Cumulative Total: PACT Act Related Claims Submitted
 Cumulative Total: PACT Act Related Claims Completed
 Total PACT Act Benefits Paid

Total Toxic Exposure Screenings

Toxic Exposure Screenings where Veterans Endorsed at least 1 Potential Exposure substance

Toxic Exposure Screenings where Veterans Endorsed 1 Potential Exposure

Toxic Exposure Screenings where Veterans Endorsed more than 1 Potential Exposure

Increase in New Enrollees in VHA

Definition

This metric identifies the number of completed PACT disability claims where at least one issue was granted.
 Percentage of PACT act disability claims where at least one condition was granted (regardless of whether or not the condition was filed under PACT).

This metric identifies the unique number of Veterans and Survivors who have filed a PACT Act benefit claim which has been approved. Please note: The Total Veterans/Survivors with Approved PACT Act Related Claims will not equal the sum of the Veterans and Survivors individual metrics because some Veterans have dual spouse (e.g., they are a Veterans themself as well as a Survivor of a deceased Veteran Spouse). Also, the metric PACT Act Related Claims Approved and Total Veterans / Survivors with Approved PACT Act Related Claims do not have the same total because a Veteran or Survivor may have filed more than one claim.

This metric identifies the unique number of Veterans who filed a PACT Act benefit claim which has been approved.

This metric identifies the unique number of Survivors who filed a PACT Act benefit claim which has been approved.

This metric identifies the unique number of Veterans and Survivors who have filed a PACT Act benefit claim which VBA processed to completion. Please note: The Total Veterans/Survivors with Completed PACT Act Related Claims will not equal the sum of the Veterans and Survivors individual metrics because some Veterans have dual spouse (e.g., they are a Veterans themself as well as a Survivor of a deceased Veteran Spouse). Also, the metric PACT Act Related Claims Completed and Total Veterans / Survivors with Completed PACT Act Related Claims do not have the same total because a Veteran or Survivor may have filed more than one claim.

This metric identifies the unique number of Veterans who filed a PACT Act benefit claim which VBA processed to completion.

This metric identifies the unique number of Survivors who filed a PACT Act benefit claim which VBA processed to completion.

This statistic measures the number of new enrollees in VA health care that fall within the PACT Act Planning Population to understand the impact of the PACT Act on enrollment. By design, this more focused metric will always be a subset of the metric above that shows overall new enrollment regardless of whether a Veteran is in an eligible PACT Act cohort. Together these two enrollment metrics help identify both the broad impact of PACT Act on enrollment - for example, those who may enroll for VA health care because of the publicity of PACT Act but are not directly eligible because of PACT Act—and the more direct impact of PACT Act—meaning those who are enrolling from populations VA assesses as becoming eligible due to the PACT Act.

The PACT Act Planning Population consists of Veterans where VA has a high level of confidence they are a member of one or more of the three PACT Act eligible cohorts (Vietnam, Gulf-War, Post 9-11). VA is using this population as a means of identifying the impact of the PACT Act on enrollment in VA health care.

This trust score reflects the percentage of Veterans who respond to the survey question, "I trust the VHA [Facility Name] for my health care needs" with a score of 4 or 5.

This statistic identifies the total new VHA enrollments (newly registered healthcare beneficiaries) for the periods of August 2022-End of Current Month 2023 and August 2021-End of month 2022, for comparative analysis purposes.

This statistic identifies the total number of VBA benefits claims with at least one PACT Act related condition received since August 10, 2022.

This statistic identifies the total number of VBA claims with at least one PACT Act related condition completed since August 10, 2022.

Total dollar amount of retroactive benefits payments paid out under PACT disability claims (regardless of whether the award was specific to the conditions filed under PACT).

This statistic identifies the number of Veterans who have received a VHA Toxic Exposure Screening. Every Veteran enrolled in VA health care will receive an initial screening and a follow-up screening at least once every 5 years. Veterans who are not enrolled and who meet eligibility requirements will have an opportunity to enroll and receive the screening.

This statistic identifies the number of VHA Toxic Exposure Screenings where a Veteran identified at least one exposure to toxic substances. It includes the number of Veterans who received the screening, the number of Veterans who identified at least one potential concern related to a toxic exposure, and the percentage of responses in which Veterans identified at least one instance of toxic exposure during the screening.

This statistic identifies the number of VHA Toxic Exposure Screenings where a Veteran identified exactly one exposure to toxic substances. Please note the difference from the metric above – the metric above includes Veterans who identified at least one (includes both those who identified one exposure and also those who identified more than one exposure); this metric only includes Veterans who identify exactly one exposure.

This statistic identifies the number of VHA Toxic Exposure Screenings where a Veteran identified more than one exposure to toxic substances. Please note the difference from the metric above—the metric above includes Veterans who identify exactly one potential concern; this metric includes Veterans who identify more than one potential concern.

The screening will ask Veterans if they think they were exposed to any of these hazards while serving: Open burn pits and other airborne hazards, Gulf War-related exposures, Agent Orange Radiation, Camp Lejeune contaminated water exposure and/or Other Exposures.

This number identifies the change between the enrollments in the 2 years before the PACT Act (2020-2022) and the 2 years post-PACT Act (2022-2024).

Geographical

Metric/Term

Veterans in State

 Total PACT Act Related Claims Received
 Percentage of Total PACT Act Related Claims Received

 Approval Rate for PACT Act Related Claims (percentage)

 Veterans Currently Enrolled with VA for Care

 New Enrollees

 Total PACT Act Claims Completed

 Total PACT Act Claims Approved
 New Enrollees enrolled with a PACT Act Authority

Definition

This statistic identifies the number of Veterans in a particular location. This is a projection as of 09/30/2022. This projection is not subdivided for U.S. territories, Freely Associated States, and Philippines; this population is aggregated.

This statistic identifies the total number of VBA benefit claims with at least one PACT Act-related condition separated by state of residence.

This statistic identifies the percentage of VBA benefit claims with at least one PACT Act related condition received in a particular state divided by the overall number of PACT Act related claims received.

Percentage of PACT act disability claims where at least one condition was granted (regardless of whether or not the condition was filed under PACT) calculated by state of residence.

This statistic identifies the number of Veterans enrolled in VHA healthcare who have a permanent address in a particular state. (This does not include those Veterans who do not have a permanent address or those with a permanent address outside the 50 states).

This statistic identifies the number of Veterans newly enrolled in VHA healthcare who have a permanent address in a particular state. (This does not include those Veterans who do not have a permanent address or those with a permanent address outside the 50 states).

This statistic identifies the total number of completed VBA benefit claims with at least one PACT Act-related condition separated by state of residence.

This statistic identifies the total number of approved VBA benefit claims with at least one PACT Act-related condition separated by state of residence.

This metric measures the number of new enrollees who were specifically enrolled with an authority provided by the PACT Act (PL 117-168). This includes 1-year Special Eligibility, 10-Year Special Eligibility, Agent Orange Exposure, and Radiation Exposure. For more on information on eligibility for enrollment, please visit www.va.gov/pact. VA utilizes a number of authorities to enroll Veterans, both authorities granted in the PACT Act and pre-existing authorities. VA applies the authority that will result in the Veteran being placed into the highest priority group possible.

Further Geographic Explanations

Symbol (-)
 U.S. territories, Freely Associated States, and Philippines

This symbol indicates that data is unavailable.

U.S. territories, Freely Associated States, and Philippines group includes claims from Veterans and Survivors residing in the following locations: American Samoa, Federated States of Micronesia, Guam, Marshall Islands, Commonwealth of Northern Mariana Islands, Palau, Philippines, and U.S. Virgin Islands.

Unknown/Foreign

The Unknown/Foreign group includes Veterans and Survivors with a foreign address or where state of residence information is currently unavailable.

<10 Privacy Threshold

To maintain Veteran and Survivor privacy, receipts and enrollments <10 cannot be publicly shared.